



U.S. Department
of Transportation
**Federal Aviation
Administration**

Aviation Safety

Spokane Flight Standards District
Office
16201 E Indiana Ave, STE 2400
Spokane Valley, WA 99216
(509) 532-2340 or 1 (800) 341-2623

August 13, 2025

Regarding Mandy Johnson - Award Recognition

To Whom it May Concern:

As an Aviation Safety Inspector and FAA Safety Program Manager, I have had the opportunity to conduct surveillance, inspections, work with and observe Mandy Johnson in and around the ballooning community and aviation safety for the past 12 plus years.

In all my experiences Mandy has always demonstrated a level of professionalism and integrity, that is second to none. Her passion for safety, maintaining lighter than air balloons for safe operations is never compromised. She has consistently and without reservation shared her knowledge and expertise in the various roles she has held within the balloon community for over 30 years.

As a FAA Safety Team Representative, she is highly respected and sought after in various ballooning events, aviation safety seminars, and discussions in balloon maintenance and airworthiness. She has spent countless hours serving in safety roles, counseling pilots and is often the first name mentioned within those in the ballooning community. Do you know Mandy Johnson.

It is without reservation that I would highly recommend Mandy Johnson for this recognition.

I am happy to provide any additional information as needed. Please do not hesitate to contact me if you have any questions.

Sincerely,

Robert Ticknor
Aviation Safety Inspector
FAA Safety Team Program Manager
Spokane Flight Standards District Office
Office: (509) 532-2344
Robert.Ticknor@faa.gov