



August 14, 2025

Lindstrand Balloons USA
11440 Dandar Street
Galena, IL 61036
Phone: 815-777-6006

RE: Amanda Johnson: BFA Maintainer Nomination

To Whom It May Concern:

I would like to add my support of Mandy Johnson as a BFA Maintainer Award recipient.

As a balloon manufacturer, we have constant interaction with a large number of repair persons from around the country and overseas. It becomes evident when one has been in our business for over thirty years, where the best and most reliable service is performed. Mandy Johnson is at the top of that list.

In addition to holding her Repairman Certificate for nearly 35 years and owning/operating two different Certified Repair Stations over the same period, Mandy has shown herself to be one of the most competent and trusted balloon maintenance people we have today.

The great feedback from our customers who choose Mandy for their inspections/repairs is echoed in our personal experience with her. She goes the extra mile for her customers and does it with a smile and sense of humor.

We have invited Mandy to participate in the combined Lindstrand/Aerostar maintenance seminars, which are conducted every two years, at the Lindstrand factory. In that capacity, she has performed as both a hands on instructor and as a facilitator in the classroom sessions.

Mandy has always been willing to share her knowledge and experience as an organizer and presenter at safety seminars throughout the Northwest. It is her combination of knowledge and character that places her in a unique position. We are proud to recommend her services to our customers and have her represent the face of Lindstrand Balloons USA.

I can think of no more deserving person to receive the BFA Maintainer award.

Sincerely,

Phil Thompson
President

Lindstrand Balloons USA
Flight-Tech Repair, Inc.